



Mobile Live[®]

Mobile Live[®] is your business on your time. Give yourself and your field technicians the power of remote data syncs, mobile routing, scheduling, in-field estimates and the ability to accept PCI compliant, data encrypted in-field payments.

Get Anytime Access to Information - in the Office or in-Field

Production Entry

Save time with data collection at time of application and auto-sync with Service Assistant[®], eliminating the need for manual service data entry in the office.

Sales & Payment Tools

Ensure customer data accuracy with company wide customer knowledge base. View customer history while in the field or send alerts/reminders in real time.

Live Dispatching & Tracking

View where your vehicles are in an instant – any time of day on any device. Get full route reporting and analysis and assign service calls.

Communication

Communicate clearly with your customers using voice-to-text or type a note on the communication screen. Mobile Live[®] also allows techs to easily send pre-visit notifications and after service invoices.

Work Orders

Simple to use and maintain work orders. Automatic time tracking so all hours are captured and billed. Collect detailed records for each job.

Service Stations

The Service Station functionality in Mobile Live[®] refers to the category of services requiring visits to a specific item on a property. Mobile Live[®] allows you to check for activity, product, conditions, location (GPS) or to scan a barcode.

KEY FEATURES

- Service/Bait Station Monitoring
- In-Field Payments
- Live Dispatching
- In Field Estimates
- Live Truck Tracking
- Turn-By-Turn Navigation + GPS
- Precise Geocoding
- Passive Tracking
- Production Updates
- Instant New Service Additions
- Infield Upsells
- Sales Messages
- Time Clock
- Call Log
- Day-End Syncing and Reporting
- Customer Account Information
- Voice-Activated Text Entry
- Wifi Synchronization
- Condition Images
- Upsell in the field on the spot
- Hide/Reveal Pricing
- Work Orders
- Product(s) Used Notation
- Service Start/Stop Time Recorded
- Property Conditions Found Noted
- Weather Conditions Synced with Local Station includes wind direction, speed and pH value
- Customer Receipt Generation
- Mobile Printing