



Service Assistant 5[®]

Service Assistant[®] software streamlines your company's day-to-day tasks and marketing activities giving you more time to grow your business. As a customer relationship management (CRM) software, Service Assistant[®] not only maintains customer records but also automates daily operations and even assists with your marketing campaigns. Available on any device at any time, Service Assistant[®] is the leading software solution for the green industry.

Get the Best Software to Simplify Your Business

Contact Management

Store full customer account histories in an easy to read mobile-friendly format, keeping you current on prior contacts with each of your valued customers. The details stored include items such as service feedback, customer emails, letters, marketing campaigns, and call log entries.

Document Management

Link all communications with the appropriate customer. Archive documents giving you added security. Easily track and retrieve data. Simply scan documents and link to the right account.

Intuitive User Interface

Complete tasks quickly using screen maximization technology. Navigation Points provide you with the required information and helps "nudge notations" for task completion on a single screen.

Routing Assistant

Routing Assistant integration provides your route technicians with a correct schedule of service addresses. Multiple view and format filter options allow you to customize the screen for maximum efficiencies, expediting this critical daily task.

Measurement Assistant[®]

Reduce the time and cost of acquiring new customers with accurate online estimates in seconds. Capture property images, create estimate letters and emails and send or save them in Document Manager for future use.

Customer Entry Wizard

Customer entry is extremely fast, as Google intelligently returns the customer's postal standardized address information to Service Assistant's form. Greatly reducing the chance for incorrect customer information.

KEY FEATURES

- Remote access on any mobile device or desktop
- Detailed customer information
- Schedule unlimited programs and services
- Full permanent account histories
- Detailed contact log (tracks all communications)
- Customized note fields
- User-defined call aheads
- Detailed property inventory (grass type, common pests, etc.)
- Specific service hold and cancel reasons
- Customer flag codes
- Account balance information
- Enhanced search engine
- Easy customer entry using Google APIs
- Automatic software updates without service interruptions
- Automated Marketing Assistant Integration
- Referral Assistant Integration