



**RealGreen®**  
by WORKWAVE

# Customer Notifications

Automate, regulate and communicate customer notifications that matter most — all within RealGreen.

## What is Customer Notifications?

Customer Notifications makes it easy to ensure your most important notifications are delivered by automatically sending email and SMS based on automatic triggers.

## Why Do You Need It?

Keep necessary communications out of the spam box! Tightened regulations mean that marketing and transactional communications need to be sent separately. If you want to eliminate opt-outs on payment reminder emails, you need Customer Notifications.

- ✓ Separate your marketing and transactional communications to ensure deliverability
- ✓ Easily set up notifications with a user-friendly, self-serve workflow
- ✓ Automatically communicate pre-service, post-service, new sale and payment reminders via email and SMS
- ✓ Filter notifications by branch, customer type, programs and services and flag codes
- ✓ Notifications triggered automatically within integrated software
- ✓ Supports multiple branches and programs
- ✓ Embedded within RealGreen and integrated with Customer Portal for easy payments

### KEY BENEFITS



Set it and forget it



Automatic sends



Full integration with RealGreen



Multiple SMS payment reminders



Mobile friendly

**Get Started Today!**

Customer Notifications

All Notifications / NJ Post-Service notification

Columns Filters Density Export

Recipient Name	Sent	Opened	Failed	Clicked	Date/Time Sent
Person 1	Yes	Yes	No	Yes	02/02/2023 at 1:13PM
Person 2	Yes	No	MUI X Missing file	—	02/02/2023 at 1:13PM
Person 3	Yes	Yes	No	Yes	02/02/2023 at 1:13PM
Person 4	Yes	No	Yes	—	02/02/2023 at 1:13PM
Person 5	Yes	Yes	No	Yes	02/02/2023 at 1:13PM

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2:36

Lawn Care Program

5 Rounds \$350.00

[Click Here To Confirm Services](#)

DESCRIPTION	SUBTOTAL
Season Total	\$350.00
Tax	\$21.00
Total Charge	\$371.00
Additional Discounts	\$8.75
Pay Today & Save	\$17.06
Prepay Amount	\$343.64

[Pre-Pay Now](#)

**Pre-Pay and Save!**  
Pre-pay Today and Save \$17.06

2:50

We are excited to provide you with service at 123 Main St, Anytown, NJ 48108. We will work diligently to provide you an experience and results that are best in class.

Service Description:

DESCRIPTION	SUBTOTAL
Lawn Care Program	
5 Rounds	\$350.00
Tax	\$21.00
Total Charge	\$371.00
Additional Discounts	\$8.75
Pay Today & Save	\$17.06
Prepay Amount	\$343.64

[Pre-Pay Now](#)

Call 800-422-7478, visit [realgreen.com](https://realgreen.com) or contact your account manager for more information.